

# From the Desk of the CEO



## CARECONNECT IS OPEN FOR BUSINESS!

There's little doubt that having a single, trustworthy repository for all health information is a game-changer for the industry. Already, there is recognition from across the spectrum of SA's health sector that CareConnect's Health Information Exchange (HIE) is fulfilling this purpose. As a tool, the HIE provides the potential to facilitate a new paradigm of data-driven decision making in the interest of providing better care to patients.

Since launching in late 2021, nearly 4.5 million patient records have been added to the CareConnect HIE, and the number of transactions has exceeded 50 million – at a speed of under one second per transaction. CareConnect's Master Patient Index (MPI) is already providing significant value to participants as it performs seamless patient identity matching across the total population of patients – from all participants. Where data can't be matched, or where anomalies are discovered (as in the case of duplicate scheme membership), data stewards from the relevant organisations work together to resolve the matter. This process also assists participants in addressing data quality issues within their own data sources.

Of the 4,5 million records, only 1% (45,681) have required manual matching intervention, demonstrating the excellent quality of the data being provided by participants.

As a single integration point for all participants, the CareConnect HIE becomes *THE* source of industry intelligence,

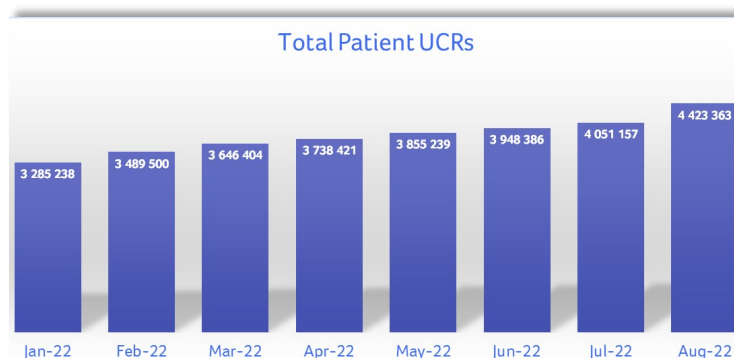
enabling the development of human-centric solutions in doing the business of healthcare. In our HIE world, this promotes 'coopetition', cooperative competition, which is a well-recognised and understood concept. The HIE enables cooperation in sharing of data and promotes competition in using the intelligence extracted from the data to drive value and efficiencies. Therefore, key to the success of the HIE is populating it with meaningful, useful and good quality data from across the health ecosystem.

*'The overwhelming support of CareConnect by both the public and the private health sectors demonstrates that HIE, and the value that it unlocks, is an innovation whose time has come.'*

The overwhelming support of CareConnect by both the public and private health sectors demonstrates that the HIE and the value it unlocks is an innovation whose time has come. For us at CareConnect, this support has paved our way into Phase Two of the project, which includes the addition of diagnostic information (Radiology and Pathology). For Radiology PMAs and Pathology groupings, a single integration via the

CareConnect HIE adds value by avoiding the need for numerous separate integrations with their various stakeholders.

On this note, we are delighted to announce that integration projects with two key Radiology PMAs, representing the majority of the market have been agreed in principle, and we are in advanced discussions with several other PMAs, Pathology groupings, hospital groups and medical schemes on their participation in the HIE.



## CARECONNECT AT HASA 2022



Under the theme, 'Celebrating resilience through collaboration', the calibre and content of this year's programme spoke to an industry that has weathered the Covid catastrophe and come out on the other side ready and willing to navigate a post-pandemic future, together.

From Dr Imtiaz Sooliman, Founder of the Gift of the Givers, to Daily Maverick Editor, Mark Heywood, to captains of industry and senior government officials, the clarion call was for all of us to find solutions to the funding and other challenges to providing good quality, equitable healthcare to the almost 60 million-strong population of South African.

Our sincere thanks to the HASA Organising Committee for inviting CareConnect to address delegates on this newest of industry innovations and for hosting our exhibition stand.

## WELCOME TO OUR FAMILY!

### CareConnect's new recruits.



**Naledi Raseote**  
Legal and Compliance Officer

As an admitted attorney of the High Court of South Africa, with an LLB from the University of Johannesburg, we are delighted to be entrusting the compliance portfolio with Naledi.



**Manasseh Manuel**  
Data Quality Steward

Manasseh's passion for data and host of experience in the health industry perfectly positions him for his new role at CareConnect.